

From: [Graves, Aprilia](#)
To: Catherine.Mccord@crystal-clean.com
Cc: [Epost HWRS](#)
Subject: Florida Hazardous Waste Transporter Registration Letter for Heritage-Crystal Clean LLC_Tampa (FLR000170431)
Date: Tuesday, June 21, 2011 3:08:09 PM
Attachments: [HeritageCrystalCleanLLC_TampaHWT.pdf](#)

Dear Catherine McCord:

In an effort to provide a more efficient service, the Florida Department of Environmental Protection's Bureau of Solid & Hazardous Waste Authorization Representative is forwarding the attached document(s) to you by electronic correspondence in lieu of a hard copy through the normal postal service.

We ask that you verify receipt of this document by simply hitting "reply" to this message, with no message text required. If your email address has changed or you anticipate that it will change in the future, or if for some reason you need a hard copy of this documents, please advise accordingly in your reply. You may also update this information by contacting me at the number below.

The attached document(s) are in "pdf" format and will require Adobe Reader 6 or higher to open. You may download a free copy of this at www.adobe.com/products/acrobat/readstep2.html.

Please note, our documents are sent virus free. However, if you use Norton anti-virus software, a warning may appear when attempting to open the document. Please disregard this warning if it happens.

We look forward to your reply and should you have any questions regarding the attached document(s), as stated previously, you may contact me at the number below.

Sincerely,

Aprilia Graves

Engineering Specialist IV
Division of Waste Management
Bureau of Solid and Hazardous Waste
Hazardous Waste Regulation Section
2600 Blair Stone Rd, MS 4560
Tallahassee, FL 32399 - 2400
Tel. (850) 245-8755 Fax (850) 245-8810
email: Aprilia.Graves@dep.state.fl.us
web : http://www.dep.state.fl.us/waste/categories/used_oil/default.htm
http://www.dep.state.fl.us/waste/quick_topics/database_reports/default.htm

The Department of Environmental Protection values your feedback as a customer. DEP Secretary Herschel T. Vinyard Jr. is committed to continuously assessing and improving the level and quality of services provided to you. Please take a few minutes to comment on the quality of service you received. Simply click on [this link to the DEP Customer Survey](#). Thank you in advance for completing the survey.