



United Association of Used Oil Services

318 Newman Rd.
Sebring, FL. 33870-6702
(941) 655-3880 FAX (941) 655-3713

December 11, 1996

Charles Owens
Environmental Remediation Services, Inc.
465 Tresca Rd
Jacksonville, FL. 32225

NORTHEAST DISTRICT
RECEIVED
DEC 18 1996
DEP - JACKSONVILLE

Dear Charles:

On behalf of the United Association of Used Oil Services, I am sad to learn you have decided to allow your membership to lapse. Evidently we have done something, or not done something to your satisfaction.

Just as you do not want to lose a customer for no apparent reason, we don't want to lose a member without knowing why.

UAUOS has many exciting and beneficial programs planned for the future. Several of them are the generator education programs, transporter driver training sessions and the FDEP/UAUOS Industry-Agency Partnership Program. Full participation in these programs is available only to UAUOS members.

Only with the continued support of members like yourself, can this industry, our individual business and the Association continue to grow.

Charles, I am personally asking you to reconsider your membership in UAUOS and the opportunities you will have to take advantage of and participate in these programs.

Will you send us your check today? Please call me if you have any questions, comments or suggestions. I'd appreciate hearing from you.

Have a happy Holiday Season.

Sincerely,

Frank S. Bronstein
Executive Director
FSB/blg

cc: Rick Neves, FDEP Tallahassee
Pamela Fellabaum, FDEP Jacksonville

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