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July 26, 1999

Dear Valued Customer:

The employees and management of the Vivendi Hazardous Business Unit are pleased to announce to you our new company name –

### **ONYX ENVIRONMENTAL SERVICES, L.L.C.**

Soon you will see the ONYX ENVIRONMENTAL SERVICES, L.L.C. company name and logo replacing the present Chemical Waste Management and AETS company names and logos on correspondence, invoicing and advertising. Our employees will now be answering the phones with “ONYX ENVIRONMENTAL SERVICES.” Be assured that the CWM/AETS sales and customer service representatives you are accustomed to working with remain unchanged.

We will eventually add a “brand “ name to ONYX ENVIRONMENTAL SERVICES, identifying the Vivendi hazardous waste management portion of the business on an international basis. This will have no effect on the business process.

ONYX ENVIRONMENTAL SERVICES (O.E.S.) will continue to provide the services you have come to expect from us:

Full and comprehensive on-site service from our Services Group, formerly known as AETS. This includes 5 TSD's and numerous transfer locations.

Hazardous waste incineration at the Port Arthur and Sauget facilities, formerly known as Chemical Waste Management sites.

Fuel blending and recycle/recovery service at our four (4) facilities – Azusa, CA, Henderson, CO, West Carrollton, OH, and Morrow, GA.

In addition to the capabilities outlined above, O.E.S. will offer new service options as a result of being a member of the Vivendi family of companies.

Your Sales Representative will be able to discuss these additional options with you in the near future.

Thank you for your support through the years, and through this ownership transition. Our intention is to provide quality service through environmentally responsible and proven technology. Please contact your ONYX ENVIRONMENTAL SERVICES representative with any questions you may have.

Sincerely,

*David LaCoste*

David LaCoste  
Vice President  
Sales and Marketing  
ONYX ENVIRONMENTAL SERVICES, L.L.C.