



Waste ManagementSM

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West Melbourne, Florida 32904

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July 1, 1999

Dear Valued Customer:

As you may recall, on March 11, 1999, we communicated to you the announcement of a proposed joint venture (JV) agreement between Waste Management, Inc. and Vivendi. This proposed joint venture officially closed June 30, 1999. As of this date, the following former Waste Management services will now be managed by the joint venture company, of which Vivendi will have the majority interest:

From WMI's Industrial Cleaning Business:

- Chemical cleaning
- Solids separation
- Hydroblasting
- Sewer cleaning, inspection and risk management
- Tank cleaning

From WMI's Chemical Waste Management Business

- AETS's full and comprehensive on-site environmental services
- CWM's 2 hazardous waste incinerators in Port Arthur, TX and Sauget, IL
- CWM's 4 fuels blending operations
- Numerous storage, transfer and treatment facilities

By issuance of this letter, the JV will continue to abide by the terms and conditions of the Waste Management, Chemical Waste Management, or AETS contract you currently have in place. Indemnification will continue to be provided as outlined in that contract.

As we move forward, a Vivendi Company contract with business terms and conditions, as well as indemnification language, will be substituted for the existing contract.

We thank you for your support through the years. We are confident that the joint venture company will provide you with the quality of service you have come to expect from Chemical Waste Management/AETS. Our intention is to make this transition to working with the JV as smooth as possible, with no disruption in service to you. Please contact your sales or service representative with any questions you may have.

Sincerely,

David J. LaCoste
Vice President-Sales and Marketing
Vivendi Hazardous Business Unit