From: Owens, Danielle
To: thagan@howcousa.com;
cc: "LeeMorris@howcousa.com";
Subject: HOWCO - Revised Penalty / Short Form Consent Order - OGC No: 12-1412
Date: Wednesday, November 07, 2012 4:11:00 PM
Attachments: 12-10-25 HOWCO - Revised SFCO with Penalty - OCD -399.pdf

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Dear Mr. Hagan,

The attached Revised Short Form Consent Order from the Central District of the Florida Department of Environmental Protection was sent to you electronically on October 25, 2012. In the document you were requested to respond to the Department within 10 days. As of today, November 6, 2012, the Department has not received the signed consent order or any response from you.

Please be aware that if the Respondent declines to respond to the Department's offer, the Department will assume that the Respondent is not interested in resolving the matter and will
proceed accordingly.

A hard copy of the attached document will follow.

Thank you,
Danielle D. Owens
Environmental Specialist
Hazardous Waste C/E
FDEP-Central District
3319 Maguire Blvd, Suite 232
Orlando, FL 32803
Phone: (407) 897-4307
Fax: (850) 412-0488
Email: Danielle.D.Owens@dep.state.fl.us

From: Hamilton, Janet
Sent: Thursday, October 25, 2012 8:49 AM
To: thagan@howcousa.com
Cc: Owens, Danielle; Kraemer, Janine
Subject: HOWCO - Revised Penalty / Short Form Consent Order - OGC No: 12-1412

Dear Mr. Hagan,

Attached is an Adobe Acrobat version of the hazardous waste " Revised Short Form Consent Order " from the Central District of the Florida Department of Environmental Protection.

You will need Adobe Acrobat to view the attachment. A free viewer is available at http://www.adobe.com/.

Please inform us of receipt of this document within **three (3) business days** by clicking the 'Reply' button or via e-mail at: Janet.Hamilton@dep.state.fl.us or by phone: 407.897.4304

Please take a moment to answer the following questions in order for the Department to improve their customer service. We would really appreciate your comments.

1. Did the inspector identify themselves ?
2. Did the inspector explain the reason for the visit ?
3. Was the inspector professional and respectful ?
4. Did you understand what, if any, corrective actions were needed to bring your facility into compliance ?
5. Please feel free to add any comments or thoughts you have for improving the process.

Thank you,

On behalf of: Danielle D Owens , Environmental Specialist II
Janet Hamilton, Secretary
Hazardous & Solid Waste Section, DEP, Central District
407.897.4304
Janet.Hamilton@dep.state.fl.us

Please take a few minutes to share your comments on the service you received from the department by clicking on this link DEP Customer Survey.