

White, John

From: McCaustland, TJ <TMcCaustland@STERICYCLE.com>
Sent: Wednesday, January 28, 2015 3:34 PM
To: White, John
Cc: Singh, Raj; Challenger, Rich; Marra, Matt; Manuel, Angela; Fink, Greg; Lamoreaux, Benjamin
Subject: Report of Shipment Delay
Attachments: 10 Day Log for overdue shipment pg 01r.pdf; 10 Day Log for overdue shipment pg 02r.pdf; 10 Day Log for overdue shipment pg 03r.pdf

John,

During our daily self audit process it was discovered that 12 pallets of waste were at the facility on the 11th day after receipt.

During the investigation, we discovered that the waste arrived late on Friday January 16, and inadvertently comingled and stored with waste from a load that arrived on Monday January 19. When this was discovered, the load was prepared for immediate shipment and left the facility between 10:00am and 11:00am on Tuesday January 27.

We have re-trained the facility personnel on the importance of holding time limits and have developed a corrective action so that there is not a recurrence. The corrective action involves manifest storage that provides an easily recognizable visual for shipment dates. This system has now been implemented.

Attached are the 10 day logs for the load in question.

As always thanks for your time and do not hesitate to call if you need anything.

T.J. Mc Caustland | Regional Manager Environmental, Safety, and Health

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