

## White, John

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**From:** White, John  
**Sent:** Thursday, January 29, 2015 1:56 PM  
**To:** 'McCaustland, TJ'  
**Cc:** Singh, Raj; Challenger, Rich; Marra, Matt; Manuel, Angela; Fink, Greg; Lamoreaux, Benjamin; Perrigan, Glen  
**Subject:** RE: Report of Shipment Delay

T.J.,

Thank you for the report regarding the self-reported violation. Based on the corrective action information provided the violation has been resolved and changes to facility operations should prevent the violation from recurring in the future.

No further action is required by Stericycle Environmental Solutions in response to the self-reported violation. Please attach a copy of this e-mail to the package of shipping papers and/or the 10-day log for reference.

Thank you,

John White  
Environmental Specialist  
Florida Department of Environmental Protection  
john.white@dep.state.fl.us  
Phone: (407)897-4305  
Fax: (850)412-0482

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**From:** McCaustland, TJ [mailto:TMcCaustland@STERICYCLE.com]  
**Sent:** Wednesday, January 28, 2015 3:34 PM  
**To:** White, John  
**Cc:** Singh, Raj; Challenger, Rich; Marra, Matt; Manuel, Angela; Fink, Greg; Lamoreaux, Benjamin  
**Subject:** Report of Shipment Delay

John,

During our daily self audit process it was discovered that 12 pallets of waste were at the facility on the 11<sup>th</sup> day after receipt.

During the investigation, we discovered that the waste arrived late on Friday January 16, and inadvertently comingled and stored with waste from a load that arrived on Monday January 19. When this was discovered, the load was prepared for immediate shipment and left the facility between 10:00am and 11:00am on Tuesday January 27.

We have re-trained the facility personnel on the importance of holding time limits and have developed a corrective action so that there is not a recurrence. The corrective action involves manifest storage that provides an easily recognizable visual for shipment dates. This system has now been implemented.

Attached are the 10 day logs for the load in question.

As always thanks for your time and do not hesitate to call if you need anything.

**T.J. Mc Caustland | Regional Manager Environmental, Safety, and Health**

Stericycle Environmental Solutions

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